Privacy policy

To use DMI's ROMSAF for retrieval of satellite data, you have to register as a user. DMI is data controller in relation to the personal data, which DMI registers in this connection, and personal data registered in connection with your use of ROMSAF services.

DMI ensures that your personal data are processed in accordance with the applicable legislation.

DMI's contact details are the following:

DMI
Lyngbyvej 100
DK-2100 Copenhagen Ø
Telephone: +45 39 15 75 00
Email: ROMSAFOM@dmi.dk (cc: epost@dmi.dk; gdpr@dmi.dk)

Purpose of data processing

DMI collects and processes your personal data for the following purposes:

1) To inform users about changes in ROM SAF data products and services

This includes processing of following personal data:

First name, last name, e-mail address, username, institute/private user, street, city, zip code, state, country, phone.

2) To send replies and answers in relation to incoming requests:

This includes processing of following personal data:

E-mail.

3) To report in Operations reports when downloading statistics:

This includes processing of following personal data:

Username, time, url, client browser, IP-address.

Legal basis

The legal basis of the processing is Article 6 (1)(e) of the General Data Protection Regulation (GDPR).

You also have the right to withdraw your content at any time, without affecting the lawfulness of processing based on consent before its withdrawal.
For how long will we store your data?
If a user asks to be removed from the ROM SAF solution that user account is deleted.

With whom do we share your data?
DMI has an implemented IT security policy, and we will protect your data against loss or change. Your contact details will not be disclosed, sold, leased or otherwise made available to others.

We use a number of external processors of e.g. operation of IT systems, including Staten’s IT. These processors may have access to your personal data, and DMI has concluded date protection agreements with these processors in accordance with the General Data Protection Regulation.

What are your rights?
You are entitled to get access to the personal data processed about you, to have incorrect personal data corrected and to have data deleted if you no longer wish to use DMI’s ROM SAF project.

In certain situations, you are entitled to have the processing of your personal data limited.

If you wish to exercise your rights under the data protection legislation, you may contact us via the contact details informed in the beginning of this privacy policy.


Do you have any questions concerning your data?
If you have questions concerning the processing of your personal data, you may contact DMI or the data protection officer of the Ministry of Climate, Energy and Utilities on phone no. +45 72 54 57 41 or e-mail dpo@kefm.dk

How do you complain?
You are also entitled to complain about our processing of your personal data to the Danish Data Protection Agency. Contact information for the Agency is the following:

Danish Data Protection Agency
Borgergade 28, 5.
DK-1300 Copenhagen
E-mail: dt@datatilsynet.dk
Phone no.: +45 33 19 32 00
datatilsynet.dk